

REASONABLE ACCOMMODATIONS REQUESTS

Reasonable Modification/Accommodation Policy

The Federal Department of Transportation (DOT) has recently revised the rules for the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973. The revised rules provide for public transit organizations to make reasonable modifications and accommodations to policies, practices, and procedures to avoid discrimination, and to ensure accessibility to individuals with disabilities.

Individuals with disabilities may request that HART Transit make a reasonable accommodation in order for that individual to fully use transit services. All requests should be made in advance by filling out and submitting a Reasonable Accommodation Request form to HART Transit. Please see information below to obtain and file a request.

HART Transit will accommodate requests provided that:

1. Fundamental nature of the service, program or activity is not altered, or
2. It does not cause a direct threat to the health or safety of others, or
3. It does not result in an undue financial and administrative burden, or
4. The requestor would not be able to fully use the service provided by HART Transit without the modification

There are several ways to obtain and submit a Reasonable Modification/Accommodation request form:

- Fax a request to 270-831-1253
- Send an email to bjwethington@cityofhendersonky.org
- Call [270-831-1249](tel:270-831-1249)
- Mail a request to:
HART Transit
P.O. Box 716
Henderson, KY 42419-0716

Reasonable Accommodation Request Form

Name _____

Date _____ Phone _____

Email _____

Address _____

Description of request:

Location:

Are you able to ride without this accommodation?

Please complete this form to request a reasonable accommodation from HART Transit.
Submit the completed form to HART Transit:

Email: bjwethington@cityofhendersonky.org

Fax: 270-831-1253,

Mail: H.A.R.T., P.O. Box 716, Henderson, KY 42419